

Cashier/Server at Simple Delights

Location: San Mateo, CA

Position Type: Full-time or part-time (minimum 20 hours/week)

Schedule: Flexible scheduling; **weekend availability required.**

Compensation: Hourly

About Simple Delights

Simple Delights in San Mateo is seeking a cashier/server to join our team. This role involves welcoming and interacting with guests, taking, preparing, and serving orders, and processing payments. If you're passionate about customer service and providing memorable experiences, we'd love to hear from you!

Position Summary

This role focuses on supporting the ice cream and frozen yogurt side of Simple Delights, with a strong emphasis on customer service. The ideal candidate enjoys interacting with customers, thrives in a fast paced work environment, and has a collaborative attitude.

Job Tasks and Essential Functions

- Provide top notch customer service to all customers
- Take orders and operate Square POS system
- Handle cash and credit card transactions
- Prepare ice cream and frozen yogurt orders
- Package dessert orders and/or work with kitchen team to prepare dessert orders
- Knowledge of Simple Delights' menu and offerings
- Operate kitchen equipment such as blender, simple knife skills
- Maintain and organize stock and inventory
- Maintain a clean and organized work area including washing dishes, sanitizing surfaces, taking out trash
- Follow all food safety and sanitation guidelines
- Properly store food and kitchen supplies

Requirements

- Current Food Handler's Certification
- Ability to multitask and work efficiently in a fast-paced environment
- Strong attention to detail and organizational skills
- Team-oriented with good communication skills

Physical Requirements

- Ability to stand and walk for extended periods
- Ability to reach above shoulder height and below the waist
- Ability to lift and move inventory using proper lifting techniques